if you
SEE SAY
SOMETHING   SOMETHING®
CYBER

NEW YORK STATE | Counter Terrorism | Cyber Incident Response Team

Andrew M. Cuomo
Governor

Know Normal

To detect abnormal behavior on your computer, you must first know normal behavior.

Some signs of normal and abnormal computer behavior include:

Normal: All emails in your "Sent" folder were sent by you, and all emails you receive are from trusted senders with normal content
Abnormal: You see odd emails in your sent folder that you did not send, or you receive strange emails from untrusted or trusted senders (always verify)

Normal: Your computer is running at its usual speed and all applications are working
Abnormal: Your computer runs slower than usual and applications are not working right or drives become inaccessible

Normal: You are not receiving any odd error messages and all icons displayed on your desktop are expected
Abnormal: You are receiving unusual error messages and/or new and unusual icons appear on your desktop

Normal: All file extensions are normal and familiar folders are visible
Abnormal: You see odd file extensions or double file extensions, and/or familiar folders become hidden

Normal: Antivirus software is enabled and working
Abnormal: Antivirus is disabled, cannot start, or cannot be installed

If you suspect a cyber incident, immediately contact:

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**CIRT is an initiative of the New York State Division of Homeland Security and Emergency Services.
For additional information, visit dhses.ny.gov/oct/cirt**