### Between Life and Death

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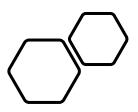
Crisis in EMS
How will it affect
your community?





What are your expectations when you call 911?





### History

- Relatively young profession
- 1966 White Paper
  - The beginnings of modernized EMS
  - Accidental Death and Disability; The neglected disease of modern society





### National Highway Traffic Safety Administration



 Standardization of the system



# Systems Act of 1973 (EMSS)

Provided federal funding

More than 300 EMS systems across the nation were born

EMS was starting to be recognized as a distinct specialty

Established first 70-hour EMT training Course



It did not stimulate financing at the local level to continue the growth of EMS

### 1980's

- 1981 Omnibus Budget Reconciliation Act
  - Principle funding for EMS transitioned from Federal to State
  - Many states did not allocate funding towards EMS
  - This eliminated funding under the EMSS act



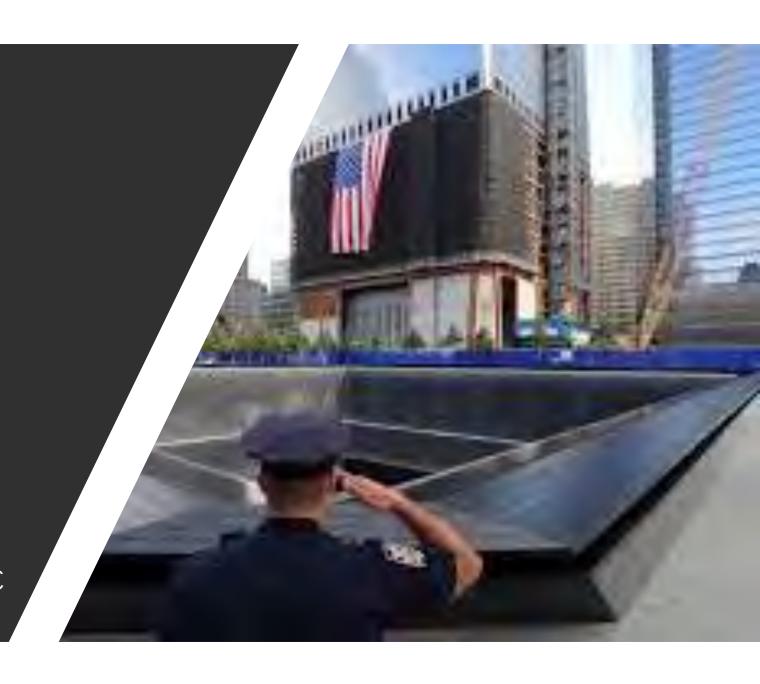
### 1990's

- Lack of funding and Infrastructure
  - Agencies operate blindly
  - EMS systems developed haphazardly
  - EMS Studies and research limited



### 2000's

- World Trade Center and Pentagon attacks
- Hurricane Katrina
- Multiple Mass Shootings
- Ebola Outbreak
- COVID 19 Pandemic



### Fragmented Oversight and Funding

Department of Transportation

EMS Systems Act Omnibus
Budget
Reconciliation
Act 1981

Centers for Medicare & Medicaid

Emergency Medical Services for Children (Federal)

Clinical Laboratory Improvement Amendments (CLIA)

Controlled Substance Act (1970) Health
Insurance
Portability and
Accountability
Act (1996)

Workforce Safety-OSHA/PESH

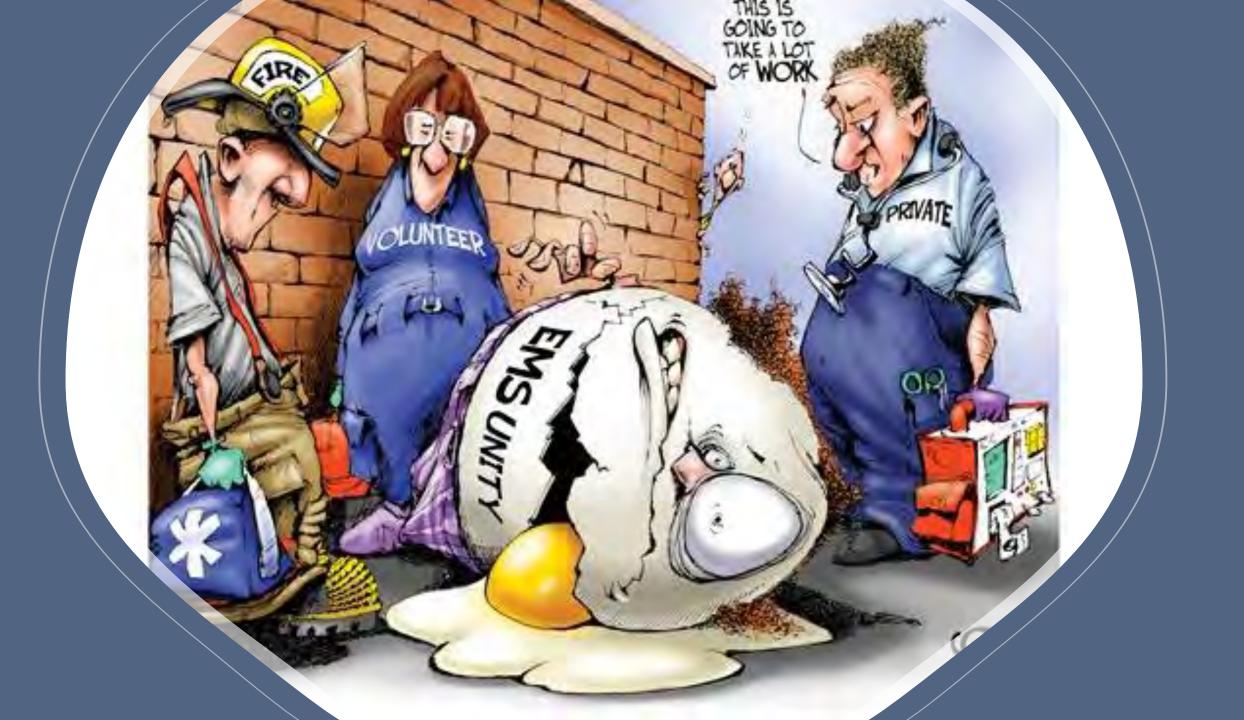
Fair Labor Standards

NYS Bureau of EMS and Trauma Systems

Department of Labor

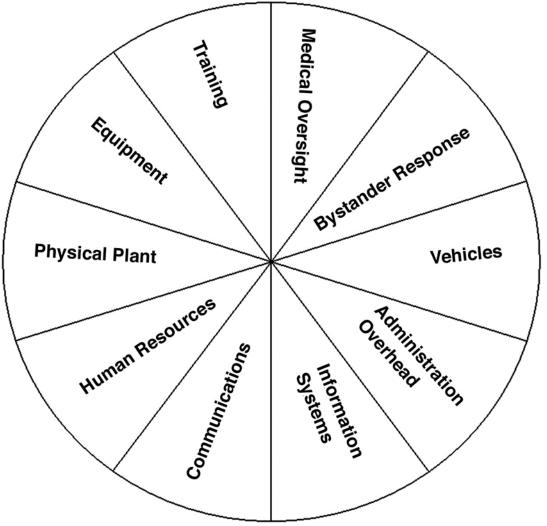
Municipalities

Insurance Companies





Framework for Understanding Costs





#### **EMERGENCY CARE** SYSTEM FRAMEWORK

All around the world, activity III and injured people seek care every (kg). Frontline providers manage children and adults with injuries and infertions, heart attacks and strokes, artims and sours complications of pragramoy. An integrated approach to early recognition and manage-





PROVIDER

**AMBULANCE** 







DRIVER







INPATIENT



. Skilly apprended care

#### EMERGENCY UNIT











\* Distance

\* Assessment





Handoves











### SCENE

- · BYSTANDER HESPONSE
- + DISPATCH
- + PROVIDER RESPONSE

### TRANSPORT

- PATIENT TRANSPORT
- + TRANSPORT CARE www.who.int/emergencycare-emergencycare/ewho.int

### FACILITY

- \* RECEPTION
- \* EMERGENCY UNIT CARE
- + DISPOSITION
- · EAST VINDAMENT CARE

### Ambulance Service and System Challenges

### Municipal Involvement

- Do your EMS Services attend board meetings routinely?
- Do you understand how medical calls are answered in your community?
- Must provide Fire Protection
  - Not all fire protection includes EMS services





### Public Expectations

- When they call 911 an ambulance quickly arrives
- Ambulance drivers
- No one else to help them
- Inappropriate use

### Cost of Readiness





- Facilities
- Utilities
- Staffing 24/7
- Equipment maintenance
- Management
- Training
- Vehicles

### Workforce Shortage

- Decline in the number of volunteers
  - Unable to replace long –time volunteers
- Low wages
  - Tremendous responsibilities
- Limited capacity to raise wages
  - Declining health of agency
- Increasing demands
  - Aging communities
  - Substance abuse
  - Behavioral health
- Burnout (post report)
  - Pandemic
  - Limited workforce



EMS Workforce Shortage In NYS December 2019

### **Training Requirements**

- CFR (EMR)- 60
- EMT 150-190 classroom and clinical hours
- AEMT 160-190 classroom and clinical hours

ritical Care -Over 500 classroom and clinical hours

- Paramedic 1000-1200 hours classroom and clinical hours
- Ongoing education to maintain certification









Cost of Equipment

















### Cost of Disposable Supplies

- Pharmaceuticals
- Bandages/Dressing
- Oxygen supplies
- Obstetric supplies
- Venous access supplies
- Cardiac monitor supplies
- Airway supplies
- All have expiration dates

### Business aptitude







### Insurance Reimbursements

- Medicare and Medicaid
  - Payor mix
- Private Insurance
  - Payment to Patient
- Payment requirements
  - Transport
  - Medically Necessary







## Fundraising for Operations

### What does this mean for you!

- Complex solutions for complex systems
- There is not a one size fits all solution
- Engage in understanding your community's emergency needs



### Solutions to ponder

- Special ambulance tax districts
- Consolidation
- Subsidizing local services
- Systems of care
- Ambulance Co-ops
- Municipal Certificate of Need
  - Contracts for service
  - Operating service

